

Care & Repair Services are available to all homeowners and private tenants who are aged 60 and over or aged 50 and over with a disability

Care & Repair is 30 years old!

Care & Repair East Lothian celebrated its 30th Birthday and to mark this special occasion we celebrated with a vintage afternoon tea held in the Trinity Centre in Haddington.

The event was well attended by those who have supported the service including East Lothian Council, Clients, Councillors, Occupational Therapists and Partner Organisations. A great time was had by all!



Scottish Housing Quality Mark Accreditation

Care and Repair recently achieved the Scottish Housing Quality Mark accreditation. To be accredited, the service needed to provide evidence to show that it delivered at a certain level of service. As well as the evidence, which was assessed by the Foundations Quality Mark team this was also followed up by a validation visit from Care & Repair Scotland. They were so impressed with our application that they wanted to give us a gold star accreditation but sadly, it does not exist.

GDPR

The General Data Protection Regulation, which came into effect on 25 May 2018, is a new European-wide law that replaces the Data Protection Act 1998 in the UK. It places greater obligations on how organisations handle personal data.

In line with the new GDPR, we have made changes to our terms & conditions and privacy policy. Details on how we use your personal information can be found on our website at www.careandrepaireastlothian.co.uk or a copy can be sent on request.



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Repairs & Improvements



Whether it is dry rot, dampness, a water leak or window disrepair, we can organise the complete project for you and all without charge for using our service! Our experienced staff are here to offer advice and act on your behalf.

Or you might simply be looking to improve your home by privately funding a wet floor shower, stair lift etc to suit changing needs.

How can Care & Repair assist?

We can:

- Visit you to discuss and offer advice on repairs and maintenance to your home
- Help you find suitable contractors to do the work
- Provide advice and support throughout the work, including liaising with the contractor and others
- Direct you to other sources of help, if needed

Please note that we are not able to fund or carry out the actual works ourselves.

Call us on 01620 828445 to speak to one of our Care & Repair Officers.



FREE EXTERNAL SECURITY LIGHT!



Autumn/winter is still a bit away but now is a good time to start making preparations for it coming.

In conjunction with East Lothian Care & Repair Charitable Trust, we are providing FREE external security lights to all homeowners who are eligible to use our service and do not have an existing external light or has one that is not working. The labour cost will be completely free too. There may only be a small cost if additional wiring etc is required for the installation but an assessment would be carried out beforehand to let you know. So, if you want to take up this offer, please contact us. Details on how to do this are below.

Tel: 01620 828445

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Care & Repair East Lothian is part of East Lothian Housing Association Limited
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