

Care & Repair Services are available to home owners and private tenants who are aged 60 or over or disabled and aged 50 and over – we can assist with practical help and advice for adaptations and repairs to your home, and/or smaller repairs

### Adaptations & Repairs Service

This service has been helping the elderly and disabled in East Lothian for well over 20 years. We offer advice and help about undertaking housing improvements, repairs and/or maintenance (for example roof or window repairs, re-harling or tackling incidences of rot or damp). We can also provide help in respect of disabled medical adaptations such as stairlifts, level access showers or ramps to ensure your home meets your needs.

**This service is  
Confidential &  
completely  
free of charge!**



Our friendly Care & Repair Officers will come and visit you to discuss what might be worrying you about your home.

We also offer a Trades Referral service if you are looking for someone to help with specific jobs such as plumbing, decorating or gardening.

### Free! – Home Safety Visit

There can be aspects of our home and everyday life which, without us being aware, can be a risk to our health and safety, particularly in respect of falls. Care & Repair are keen to assist clients become more aware of risks within their home and would like to offer you a Home Safety Visit at no cost to you.

We will agree a date and time for a visit during which we will take you through a falls prevention checklist which is taken from guidelines produced from Rospa (Royal Society for the Prevention of Accidents) and work with you to highlight areas which might pose a risk if left unattended.

Following the Home Safety Visit, we will send you a letter to confirm any areas of concern that we found and, if you agree, put you in touch with other assistance such as the Community Alarm service and even our own Small Repairs Service.

Please call us on **01620 828445** for further information or to make an appointment.

**CARE & REPAIR WEBSITE** - If you have access to a computer, do take a look at our website – [www.careandrepaireastlothian.co.uk](http://www.careandrepaireastlothian.co.uk). The website is colourful and easy to navigate, giving full information about our services and what we can offer. It features an innovative 'Live Help' facility where users can 'chat' to Care & Repair staff online during normal office hours. In addition you can download our leaflets and newsletters and keep up to date with what's going on.



We sincerely apologise for any inconvenience caused as a result of the cancellation of our **Spring Family Ceilidh** - Friday 21 May 2010

Scottish Charity No. SC028399

### We have moved!



Just to let you know that we recently moved to 18-20 Market Street, Haddington, EH41 3JL the former home of the East Lothian Courier newspaper.

Our ever popular Small Repairs Service is currently experiencing an even greater surge in popularity .....

## SMALL REPAIRS SERVICE



which in turn is having an effect on appointment times. This can happen naturally as a result of clients telling their friends, family and neighbours about the service. In addition, advertising and our efforts to reach those people who are entitled to but haven't yet used our services also raises the profile of the service and brings to it new users.

To put your Small Repairs Service into some perspective, we tackle over 170 jobs and assessments per month across the whole of East Lothian. We cover an extensive range of jobs which include joinery works, replacing rotten windowsills, fitting new door locks, carrying out small electrical appliance repairs and electrical home safety checks.

Please bear with us if you have to wait a little longer for your appointment. We endeavour to provide a high quality service through our professional Small Repairs Officers and from the very positive feedback we receive, we believe we are achieving that ..... but **THANK YOU** for your patience, it is appreciated.

### *Do you know about .....*

**This section brings to your attention other sources of assistance you may find helpful**

#### **Occupational Therapy (OT) Self Selection Service**

You can now select and obtain completely free of charge a wide range of equipment and small adaptation aids to help you in your home. The Council are offering these items to all East Lothian residents. Equipment such as grabrails, handrails, walking sticks, large-handled cutlery and tap turners are available.

Contact the OT Self Selection Service on 0845 603 1576 (low cost call charge) or email: [communitycare@eastlothian.gov.uk](mailto:communitycare@eastlothian.gov.uk)

#### **Free Smoke Alarm & Fire Safety Check**

Care & Repair East Lothian work in conjunction with the Lothian and Borders Fire Service in respect of smoke alarms.

They will visit you at home and advise you on fire safety matters, how to prevent fires and offer advice leaflets. Plus, they will install a new battery operated smoke detector with a 10 year battery life **free of charge**. **It is recommended that every home has a working smoke detector.**

We can contact the Fire Service on your behalf, or if you wish to contact them yourself telephone: 0800 1690320.


Website: [www.lbfire.org.uk](http://www.lbfire.org.uk)



working in conjunction with



Age Concern has joined forces with Help the Aged

and are now known as 

and in Scotland 

They can be contacted on 0845 125 9732

Website: [www.ageuk.org.uk/scotland](http://www.ageuk.org.uk/scotland)

**Do you live in Dunbar or East Linton?**

Following our successful Draught Proofing Initiative last year, we will once again be working with BeGreen, Dunbar and extending help available in the area of energy efficiency. Small grants will be available. For further information, please contact us.

# Tel: 01620 828445

[enquiries@careandrepaireastlothian.co.uk](mailto:enquiries@careandrepaireastlothian.co.uk) [www.careandrepaireastlothian.co.uk](http://www.careandrepaireastlothian.co.uk)

Care & Repair East Lothian: 18- 20 Market Street, Haddington East Lothian EH41 3JL